Laurel Caldwell, CGCIO, is the Director of Information Technology Services for Latah County, ID, a position she has held since 2008. She oversees the county's use of IT to improve services for the employees and citizens of Latah County, the only county in the U.S. that was created by an act of Congress. She serves on the PTI City/County CIO Leadership Council, on the technology advisory boards for Interface, and Lewis Clark State College, as well as on various NACo technology groups. Laurel has been a leading advocate for developing and fostering relationships among government IT professionals locally, regionally, and nationally.