

COMMUNITIES



IT Services & Support COMMUNITY

The IT Services and Support Community creates networking opportunities with technology services industry thought-leaders, participates and develops services-related education and develops member-driven initiatives and programs.

Benefits:

- High value initiative development
 - Setting industry standards
 - Defining best practices
 - Addressing specific industry issues (i.e., warranty fraud)
 - VAR foundational training and continuing education
 - VAR credentials
 - Individual credentials and certifications
 - Impactful research
 - Whitepapers
- Face-to-face networking opportunities
- Focused live and recorded educational programming
- MSP Partner resources and tools
- Profiling activities
- Events for exposure and networking

RAISING THE BAR IN IT SERVICES

For more information on the IT Services and Support Community, contact communities@comptia.org.

CURRENT MEMBER-DRIVEN INITIATIVES

- Identifying Best in Class Services
- Benchmark Study and Report (European Services)
- Green IT Services Study
- Service Delivery Optimization research
- Skills Shortage/Skilling Study

COLLABORATIVE INDUSTRY EVENTS

- Quarterly face-to-face meetings
- Regularly scheduled online workshops and activities
- CompTIA Breakaway
- CompTIA Annual Member Meeting

MEMBERS INCLUDE:

- IT resellers
- Service providers
- Distributors
- Parts providers
- Logistics companies

CompTIA COMMUNITIES PROVIDE MEMBERS:



NETWORKING

Develop relationships with leaders in your specific industry that help drive your business forward.



RESEARCH

Provide guidance for research projects that can be helpful within your specific industry.



INITIATIVES

Drive the goals and programs that will develop the future of your industry.

The IT Services & Support Community provides:

- Services-related information, programs and initiatives to positively impact your business
- Education on government initiatives and legislation that affect the IT service ecosystem
- Collaborative opportunities to development IT service initiatives and programs
- An environment to develop industry standards, best practices and certifications
- Opportunities to build valued professional relationships, advance your IT services business skills and elevate your organization's stature in the industry
- Events to network with executives from numerous IT services organizations

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ABOUT CompTIA MEMBERSHIP

CompTIA is a thriving community of IT channel executives and leaders, including vendors, resellers, distributors, and service providers. Our sole mission is to advance the interests of our valued members and the global IT industry as a whole.

CompTIA provides members with:

- Business tools including HR and legal templates
- Resources, such as in-depth industry research on important topics such as cyber-security, managed services, the IT workforce, and green IT
- Educational content: Events, Webinars, Podcasts, and much more
- A voice in public policy on legislation and government activity that directly impacts our industry
- Discounts on all CompTIA certifications and business accreditations
- Discounts on premium services such as car rentals, shipping, insurance, and office products

“With an industry association, you accomplish things that you can’t do by yourself. We can collectively make changes in the industry. I know that raising a hand in the services meetings, we have a chance to see an initiative or a new certification come to fruition.”

– Michael Schuler
VP of Business Development
Micro Product Distributors